

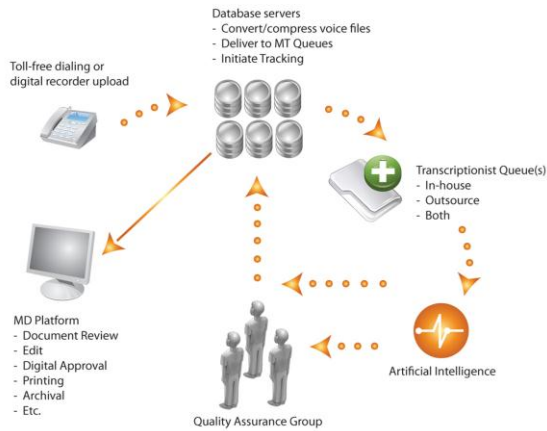


iScribe Medical Transcription Production

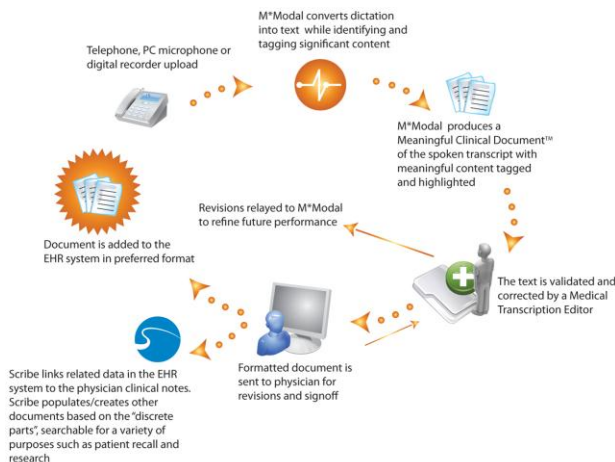
Smart Text and M*Modal Production Improve Transcriptionist Efficiencies

PRODUCT OVERVIEW

iScribe's Medical Transcription Production is offered using either M*Modal Speech Understanding or iScribe's unique **SmartText**. Both offerings deliver improved medical transcriptionist (MT) productivity while reducing cost. HTML editors eliminate the need for MS Word on the MT workstation. Customers report MT efficiency increases in excess of 50%.



SmartText Production



M*Modal Production

“Scribe’s implementation of M*Modal has enabled us to improve our turn-around time (TAT) while increasing our medical transcriptionists’ productivity.”

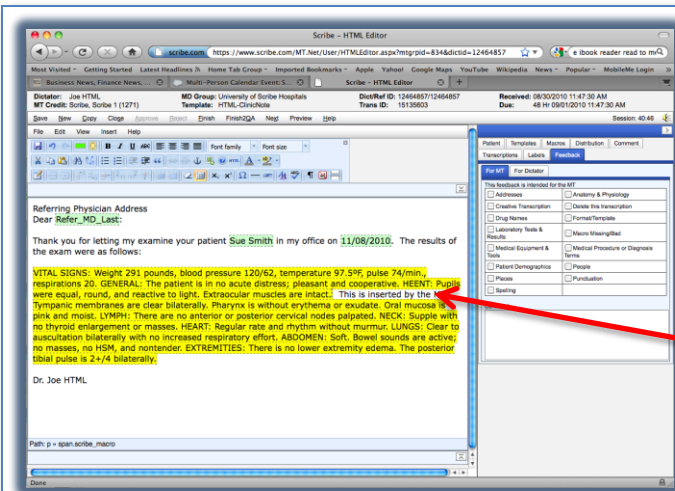
*Catherine Bishoff, President
Maryland Transcription Service*

PRODUCTION FEATURES

Whether your dictators dictate the full narrative or with templates and macros, Scribe offers the most efficient solutions available.

Features include:

- ✓ M*Modal Speech Understanding
- ✓ Scribe **SmartText** to reduce production costs
- ✓ Customizable line / VBC counting
- ✓ Allocate production based on work type, specialty, dictation habits, turn-around time, etc.
- ✓ Online management of document models, templates and macros
- ✓ Work queues and QA queues may be nested
- ✓ Hot-key driven for less mouse use
- ✓ Discrete Reportable Transcription (DRT) compatible
- ✓ Detailed reporting and management statistics
- ✓ 24/7 Customer Support, Specialists and online Scribe “Wiki” Help System



SmartText Production Features:

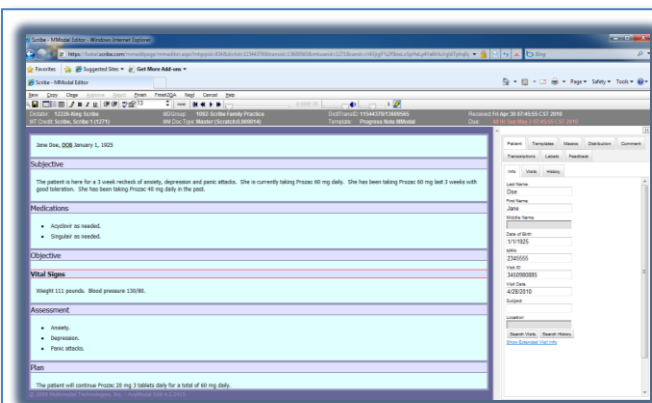
SmartText allows you to discount non-transcribed content "repetitive text" contained in templates, macros, headers and footers. For organizations that are heavy users of "repetitive text", **SmartText** can deliver **greater cost savings than voice recognition**.

- ✓ Convert existing MS Word templates easily
- ✓ Adjustable discount level for repetitive text
- ✓ Repetitive text is shown as "yellow" in the editor
- ✓ Edits made to repetitive text are fully credited and displayed as such
- ✓ Auto-population of tags (shown in green) with EHR or other HIM data
- ✓ Publish as .pdf, .txt, MS Word or html formats

Example Saving 25% Production Cost:

- ✓ Document is made up of 100 lines, 50 of the lines are repetitive text
- ✓ Transcriptionist receives 50% on repetitive text (this amount can be adjusted to any level)

100 document lines – (50 lines of repetitive text x 50%) = **75 lines charged = 25% savings**



M*Modal Speech Understanding Features:

Scribe's M*Modal implementation is the most complete on the market today. Scribe improved M*Modal by creating the first fully integrated implementation with online document model and template management.

- ✓ Cloud-based HTML for editor workstation
- ✓ Template
- ✓ Optimized for hot-keys – no mouse use required
- ✓ Audio files stream – no download to workstation
- ✓ Auto-population of patient / HIM data
- ✓ Publish as .pdf, .txt, MS Word or HTML formats

Benefits of iScribe's M*Modal Implementation:

- ✓ MT Productivity Increasing by up to 100%
- ✓ Increased capacity has resulted in growth without increasing headcount
- ✓ Over 80% of all production is delivering a draft exceeding .75 Q score
- ✓ Many organizations exceed 90% of production delivering a draft exceeding .75 Q score
- ✓ Deliver both a 'pretty' document and 'structured data' that can be integrated directly into the EHR - i.e. populate fields within the EHR